

Terms & Conditions

When you make a booking you are entering in to an agreement with us. Please read our Terms and Conditions of booking below. Once you have booked your stay, our agreement is a legal contract and any monies paid are non-refundable.

Booking Cancellation / Amendment

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Kindly contact us as soon as possible should you intend to cancel your stay with us. No refunds are offered for any cancellation or curtailment of your stay. We strongly advise that all our Guests have up to date Travel/Cancellation Insurance.

Pets

We will normally very happily accommodate pets, though we do ask that you check with us in advance. We ask that any pets be kept in your room, and for health and safety reasons they are not allowed in the Kitchen and Dining areas.

Arrival & Departure

Your accommodation will be ready for you from 2pm on the day of arrival, unless otherwise arranged. Please let us know if you plan to arrive after 8 pm. Please be ready to leave your accommodation by midday on the day of departure, unless otherwise arranged.

Guests' Responsibilities

Please take care when staying with us and remember that this is a B&B, not a hotel, and as such is our family home. All guests are expected to take reasonable care of the rooms and leave them in the same condition as found on arrival. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Berdoulat & Breakfast reserves the right to terminate, without notice, an individual's stay, where deemed necessary, through unacceptable behaviour, or as a result of actions which are likely to offend others.

Please ensure you insure your personal effects. We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves.

Smoking

Please note that there is a strict no smoking policy within the house.

Fire Safety

We kindly ask that guests familiarise themselves with evacuation procedures at the property, planning an appropriate escape route in the event of fire. The house is fitted with a wired fire alarm system with battery back up. Should you hear the fire alarm, please make your way to the street outside if it is safe to do so.